

How to download the Sentinel Protection Installer (SPI)

These instructions were written 2017-10-27, and are subject to change. (If these instructions do not work for you, search the web for Gemalto Sentinel Protection Installer Windows. If necessary, contact AcornPipe tech support for assistance.)

Click on the link below or copy and paste it into your browser.

<https://sentinelcustomer.gemalto.com/sentineldownloads/>

This leads to the following page:

The screenshot shows the Gemalto Sentinel Customer Community website. The navigation bar includes links for HOME, LATEST EVENTS, RESOURCES, CUSTOMER DISCUSSION, DOCUMENTATION, ABOUT GEMALTO, and TECHNICAL SUPPORT. The main content area is titled "SEARCH DOWNLOADS" and includes a "Back to Technical Support" link. Below this is a "Featured Downloads" section with four items. A search filter section is visible with the following settings: User Category: All, Product: Sentinel SuperPro, Operating System: Windows, Language: All, and Keyword: (empty). The "Search" button is highlighted. Below the search filters, a table displays the search results. The second row in the table is highlighted with a red box, and a red arrow points from a text box to this row. The text box contains the instruction: "After making the above settings and hitting Search, choose this download. Note its size is 6 MB and it may not always appear at this location in the list."

Set Product = Sentinel SuperPro

Set Operating System = Windows

Then hit Search.

After making the above settings and hitting Search, choose this download. Note its size is 6 MB and it may not always appear at this location in the list.

DESCRIPTION	Version	Product	Operating System	Size	Release Date
Sentinel Protection Installer for Sentinel SuperPro, UltraPro & SHK (Full CD)	7.6.9	SHK, Sentinel SuperPro, Sentinel UltraPro	Windows	35 MB	2017-09-28
Sentinel Protection Installer for Sentinel SuperPro, UltraPro & SHK	7.6.9	SHK, Sentinel SuperPro, Sentinel UltraPro	Windows	6 MB	2017-09-28
Sentinel System Driver Installer for Sentinel SuperPro, UltraPro & SHK	7.6.0	SHK, Sentinel SuperPro, Sentinel UltraPro	Windows	3 MB	2017-09-28
Migration Guide for Sentinel LDK from Sentinel SuperPro	7.6	Sentinel SuperPro, Sentinel LDK	Windows	221 KB	2017-07-27

Click on the link as shown. Then you will need to scroll down through the SafeNet EULA and click the "I Accept" button.

Finally you get to click on the download link on the page shown below.



Sentinel Protection Installer 7.6.9 for Windows

KB0016451

Article Details

2017-10-11 • ★★★★★☆

This is the new Sentinel Protection Installer 7.6.9.

It can now be installed on:

- Windows XP (32-bit and 64-bit), Server 2008 R2 (64-bit),
- Windows 7 (32-bit and 64-bit), Windows 8 (32-bit and 64-bit), Windows Server 2012 (64-bit),
- Windows 8.1 (32-bit and 64-bit), Windows 10 (32-bit and 64-bit) and Windows Server 2016 (64-bit)

Highlights of added features:

- For Sentinel System Driver, the support for Windows 10 Credential Guard and Device Guard has been added.
- Parallel Drivers installation has been removed from the default installation path.
(If required, a customer can install it from the custom installation path.)
- The support for Applets has been removed. Now Sentinel License Monitor requires Javascript to be enabled to run.
- The dependency on OpenSSL has been removed

This SPI 7.6.9 Package contains:

- Sentinel System Driver 7.6.0
- Sentinel Security Runtime 1.0.1
- Sentinel Protection Server 7.6.5.0
- Sentinel Keys Server 1.3.6.0

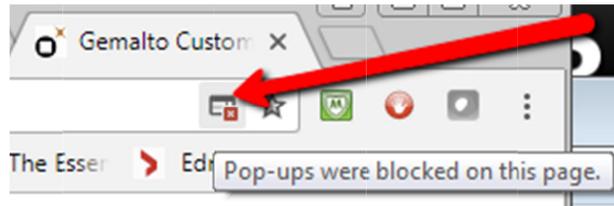
Note that the Sentinel System Driver is for only designed to communicate with the following hardware keys:

- Sentinel Hardware Key
- Sentinel Dual Hardware Key
- Sentinel UltraPro Key
- Sentinel SuperPro Key (including Sentinel HL in SuperPro configuration)

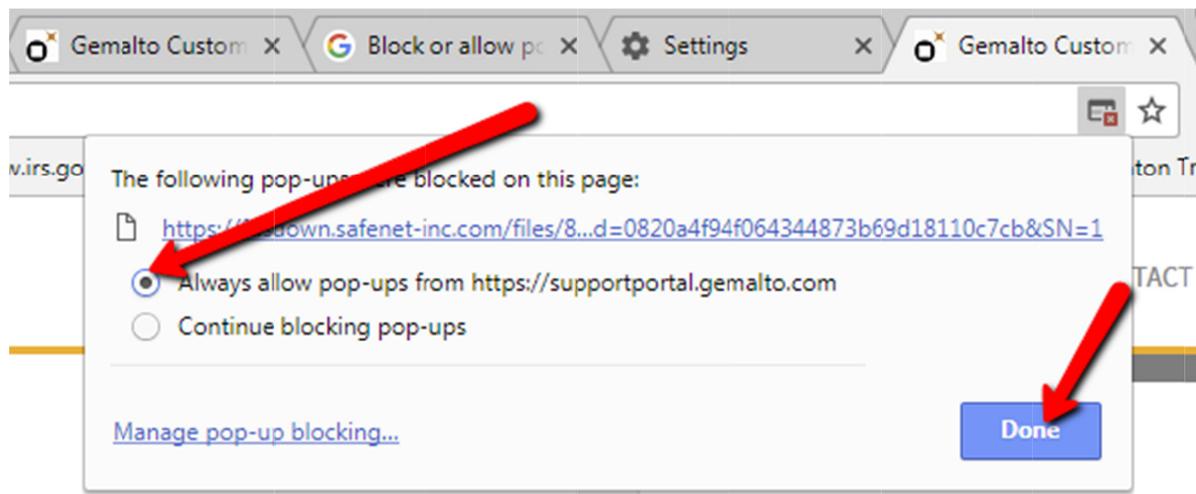
Note: Please make sure you disable pop-up blockers in your browser for this download.

Click here to download file (browser pop-ups must be allowed): [DOW0002288](#)

If your browser is Chrome, you may see an icon showing that pop-ups were blocked.



If you see that icon, click on it to bring up the dialog below



Indicate you want to allow pop-ups from the Gemalto support portal site, then click Done.

If you are using a browser other than Chrome, the procedure to allow pop-ups may be different.

You should end up with a compressed folder of about 6 MB called

Sentinel_Protection_Installer_7.6.9.zip

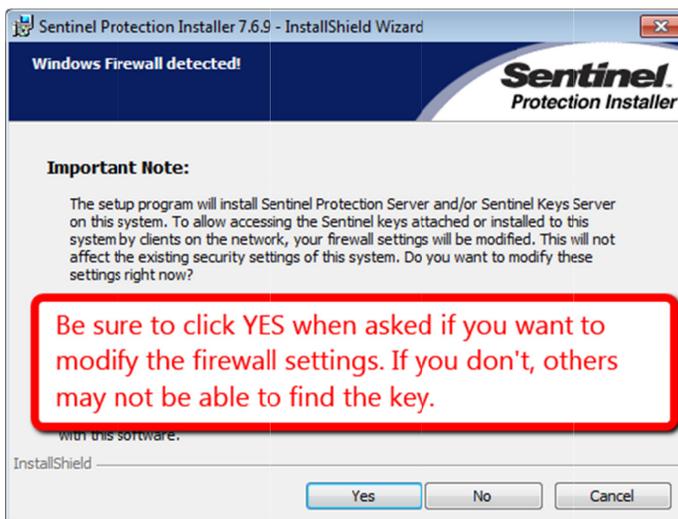
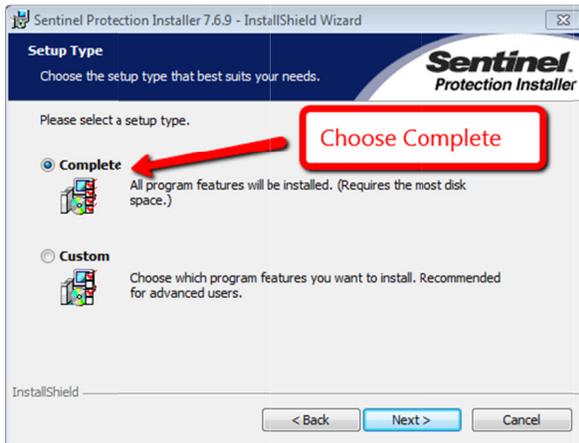
Unplug the AcornPipe USB Security Key from the key server if you have not already done so. The key will look like one of those pictured in Figure 1.



Figure 1 - USB Security Keys used by AcornPipe

Extract Sentinel_Protection_Installer_7.6.9.zip. Then, from the extracted folder, run Sentinel_Protection_Installer_7.6.9.exe. You may be asked to enter administrator credentials.

Choose the Complete Installation as shown below.



You may be prompted to restart your system in order for the configuration changes to take effect.